

Family Childcare Success Coach

General Information

Organization Overview

Smart Start of Forsyth County (Smart Start or SSFC) is a Winston-Salem-based non-profit that funds local programs for children ages birth to five and their families. The organization is a catalyst for improving the lives of the 15,000 young children in our community, with a focus on health, family, early education, and literacy. We mobilize resources and forge partnerships to support evidence-based policies, practices, and programs to ensure all children enter kindergarten healthy and ready to succeed.

Smart Start has a budget of over \$9 million comprised of funding from the state of North Carolina, Forsyth County, and private donations and grants. SSFC funds approximately 15 programs annually serving over 15,000 young children and their families and administers Forsyth County's NC-Pre-K program, which provides free Pre-K to children in the community. SSFC also operates programs and campaigns internally, including Dolly Parton's Imagination Library, R.O.O.T.S., Family Engagement, Childcare Care Health Consultant, and the Childcare Subsidy. The organization is also the leader in research, data, convening, and collaboration on issues related to children birth to five in Forsyth County area.

Position Summary

The SSFC Success Coaches works with family childcare Site Administrators, Providers, Families and all SSFC staff to provide direct support and leadership to Early Care and Education providers in a home based or family childcare environment related to state and county standards in high-quality, early childhood instruction. This position is a resource for Childcare COVID-19 Relief Fund providers to ensure that all program services meet the Childcare COVID-19 Relief Fund and classroom policies, specifically the implementation of Creative Curriculum and Teaching Strategies GOLD.

Essential Duties and Responsibilities

Support Provider and Site Administrators:

- Support the philosophy and vision of SSFC.
- Models and sets a high standard of evidence-based instructional practices that align with local, state, and Childcare COVID-19 Relief Fund policies and procedures.
- Support Family Childcare partners to achieve or maintain accreditation awarded by the National Association for Family Child Care (NAFCC).
- Conduct regular site visits to observe provider-student interactions and classroom instruction with students, providing specific feedback, make instructional recommendations in teaching strategies, and discuss next steps in teaching strategies with teaching team (provider & assistant provider) and Site Administrator.
- Assess and support needs of assigned providers, serving as a resource to coaching the Family Childcare team (provider & assistant provider).

- Guide providers in developmentally appropriate content pedagogy, learning environments, planning and assessment, instructional strategies, reflective practices, and effective family/community/school relationships.
- Work collaboratively with other Success Coaches and SSFC Support Team to arrange professional development opportunities that support providers' needs related to evidence-based practices and meeting expected outcomes in the SSFC classroom in consultation with the Education Manager. Teamwork is critical.
- Participates in appropriate professional groups, committees.
- Seeks consultation from SSFC Support Team and/or external agencies (e.g., Providers, Consultants from My Teachstone & Creative Curriculum) as needed to ensure consistent implementation of high-quality services in Forsyth County.

Professional Development and Curriculum Support:

- Attend required professional development, including but not limited to, Family Child Care Environment Rating Scale (FCCERS), Creative Curriculum and Teaching Strategies GOLD (CC&TSG), Sudden Infant Death Syndrome (SIDS), Practice Based Coaching (PBS), Conscious Discipline, Adverse Childhood Experiences (ACEs), Early Educator Support, Licensure, and Professional Development (UNCC-EESLPD) Orientation, Observation Based Learning, NC Foundations Training, Provider Evaluation training, and Early Childhood Transitions.
- Support early learning facilities in implementing educational and assessment tools, as well as, review, analyze, and interpret data and results.
- Review, analyze, and interpret data from Teaching Strategies fidelity tool to ensure Creative Curriculum and Teaching Strategies GOLD are implemented to fidelity in the Family Childcare Home/Facility.
- Provide onsite embedded professional development through side-by-side coaching techniques that include observations, modeling lessons, and videotaping to support evidence-based practices in classroom instruction.
- Assist providers in aligning their teaching practices with appropriate standards, curriculum, and assessments (i.e., Creative Curriculum and Teaching Strategies GOLD).
- Coordinate/collaborate with partner agency staff as they provide Technical Assistance (TA) to assigned providers and/or classrooms.
- Conduct regular conferences with new providers and Site Administrators to ensure consistent and coordinated implementation of high-quality teaching practices.
- Conduct classroom inventory assessments when new classrooms open. Makes recommendations to the Education Manager for ordering materials based on assessment results.
- Work collaboratively with site administrators, lead providers, assistant providers, SSFC staff, and others to promote a high-quality early learning setting that promotes child outcomes.

Internal & External Communication:

- Communicate orally and in writing with internal staff and external partners about Childcare COVID-19 Relief Fund Program coaching & support services.
- Establish and maintain a cooperative working relationship with families, Family Childcare Home partners and community ensuring open lines of communication.
- Maintain contact logs documenting provider observations, strategies, other related activities, and action plans.

- Document monthly reports of coaching by site and classroom through an online tracking system and submit all appropriate documentation to childcare Site Administrators and Education Manager.
- Offer feedback to Education Manager and SSFC Support Team about general teaching practices, provider support, and specific challenges or trends observed across Infant/Toddler classrooms to inform and strategize for additional supports or training needs.

Education and Experiential Requirements:

- Minimum of BA/BS degree in early childhood education or related field. Advanced degree preferred.
- A North Carolina Birth-Kindergarten (BK) or Pre-K Add-on Professional Teaching License (SP II / Continuing License).
- Knowledge and experience with Family Child Care programs and supports.
- Expertise with curriculum development, dual language learning, inquiry-based learning, quality improvement planning, implementation, and systems.
- Five years as a successful lead provider in a Family Childcare home environment using the Creative Curriculum, Teaching Strategies GOLD (TSG).
- Three to five years of increasingly responsible and progressive leadership experience in early education programs, including direct experience with young children combined with training, mentoring, or providing technical assistance to providers.
- Equivalent education and experience may be considered.

Additional Duties:

- Attend required meetings and training.
- Follow all SSFC policies and procedures.
- Perform other duties as assigned by supervisor.
- Experience with using databases and maximizing their capabilities.
- Computer skills in Microsoft Word, Excel, PowerPoint, and Outlook.
- Operate an automobile and possess a valid driver's license.
- Participate in the professionalism of the organization.
- Demonstrate cultural competence.

Language Skills:

- Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations.
- Ability to write reports, business correspondence, and procedure manuals.
- Ability to effectively present information and respond to questions from groups of providers, site managers, clients, parents, and the public.
- Ability to communicate in Spanish is preferred.

Physical Requirements:

- Must be able to perform the basic life operational skills of fingering, grasping, talking, hearing, and repetitive motions.

- Specific vision abilities required include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.
- Must be able to perform sedentary work; exerting up to 10 pounds of force occasionally and/or a negligible amount of force frequently or constantly to move objects.

Position Type/Expected Hours of Work:

- This is a full-time, exempt position.
- The role is office-base, field-base, and follows a traditional work week, with a high degree of flexibility including some remote work and off-site meetings during non-working hours.

Location & Travel:

- This position is based in Winston-Salem, NC with a minor amount of travel.
- Travel is primarily local during the business day, although some out-of-the-area and *overnight travel may be expected.*

Other Duties:

- Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee for this job.
- Duties, responsibilities, and activities may change at any time with or without notice.

This position is funded by ARPA funds from as part of the City's effort to address early childhood in its community and is funded for up to two years.

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties, and skills required for the position. All employees may have other duties assigned at any time.

I have read and understand the Family Childcare Success Coach job description as described: